

Date: _____

Clinic: *Benedum* *Shadyside*

Please answer each of the following questions about your doctor, _____ and check the number that best corresponds to your answer. If “Unable to Answer,” check the box in that column only.

***** Your answers will be kept confidential *****

QUESTIONS	RATING SCALE					
	Poor	Fair	Good	Very Good	Excellent	Unable to Answer
How is this doctor at...?						
1. Telling you everything; being truthful, upfront and frank; not keeping things from you that you should know.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	<input type="checkbox"/>
2. Greeting you warmly; calling you by the name you prefer; being friendly, never crabby or rude.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	<input type="checkbox"/>
3. Treating you like you're on the same level; never "talking down" to you or treating you like a child.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	<input type="checkbox"/>
4. Letting you tell your story; listening carefully; asking thoughtful questions; not interrupting you while you're talking.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	<input type="checkbox"/>
5. Showing interest in you as a person; not acting bored or ignoring what you have to say.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	<input type="checkbox"/>
6. Warning you during the physical exam about what he/she is going to do and why; telling you what he/she finds.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	<input type="checkbox"/>
7. Discussing options with you; asking your opinion; offering choices and letting you help decide what to do.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	<input type="checkbox"/>
8. Encouraging you to ask questions; answering them clearly; never avoiding your questions or lecturing you.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	<input type="checkbox"/>
9. Explaining what you need to know about your problems, how and why they occurred, and what to expect next.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	<input type="checkbox"/>
10. Using words you can understand when explaining your problems and treatment; explaining any technical medical terms in plain language.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	<input type="checkbox"/>